

Discrimination is Against the Law

Family Foot & Ankle Specialists complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Family Foot & Ankle Specialists does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Family Foot & Ankle Specialists

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Sarah Avilleira.

If you believe that Family Foot & Ankle Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Barbara Holland, Regional Manager, Office for Civil Rights, HHS, 150 S. Independence Mall West, Suite 372, Public Ledger Bldg., Philadelphia, PA 19106, ocmail@hhs.gov, (800) 368-1019, Fax (202) 619-3818, TTY (800) 537-7697. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sarah Avilleira is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.